Privacy Policy

PSG Hospitals has developed the mobile application for the convenience of out-patients. This SERVICE is provided by PSG Hospitals and is intended for use as-is.

This page is used to inform the mobile application users regarding our policies with the collection, use, and disclosure of Personal Information.

If you choose to use our Service, then you agree to the collection and use of information according to the terms mentioned in this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which can be accessed under the 'About Us' section in the mobile app, unless specified otherwise.

Information Collection and Use

While using our Service, we may require you to provide us with certain personally identifiable information, such as, but not limited to, Name, Age, Date of Birth, Mobile No, Email ID, Aadhaar, Address, Gender and Kin Details. As part of our efforts to improve the app and its related services, we may combine personal information such as these with that of other users for analysis in such a way so that an user cannot be individually identified. This will help us provide a better user experience and identify new user needs. This information will be retained by us and used as described in this privacy policy.

The app does use third party services integrated within the app, such as Google Analytics, that may collect user information.

Link to privacy policy of third party service providers used by the app

- [Google Play Services](#)

Log Data

We want to inform you that whenever you use our Service, we log performance-related data about the app and telemetry data (through third party products) on your phone in the form of Data Logs. Such Log Data is sent to the server for analysis and may include information such as your device Internet Protocol ("IP") address, device name, operating system version, the configuration of the app when utilizing our Service, the time and date of your use of the Service, and other statistics.

Cookies

Cookies are files with small amount of data that is commonly used as an anonymous unique identifier. These are sent to your browser from the website/mobile application that you visit and are stored on your device internal memory.

This Service does not use these "cookies" explicitly. However, the app may use third party code and libraries that use "cookies" to collect information and to improve their services. You have the option

to either accept or refuse these cookies and know when a cookie is being sent to your device. If you choose to refuse cookies, you may not be able to use some portions of this Service.

Service Providers

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform related services; or
- To assist us in analyzing how our Service is used.

We want to inform users of this Service that these third parties may have access to parts of your transaction data. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

Links to Other Sites

This Service may contain links to other sites. If you click on a third-party link, you will be re-directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to read the Privacy Policy of such services. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Disclaimer: Data Security

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this page periodically for any changes. Such changes, when notified, are effective immediately after they are posted on this page and supersede the existing privacy policy.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to email us it@psgimsr.ac.in.